

Ⓢ How do I recover my Coinbase passkey? – 2026

Instant Recovery Blueprint Ⓢ

By Cryptocurrency Security Specialist | Last updated: June 13, 2026

Introduction

You need to recover your Coinbase passkey and regain access to your account. (+1➤844➤957➤1197) Maybe you lost the device where your passkey was stored, and now you cannot log in. (+1➤844➤957➤1197) Maybe you accidentally deleted the passkey from your device's settings, or you are locked out of your cloud account where your passkeys were saved. (+1➤844➤957➤1197) Maybe you simply cannot find the passkey option when you try to sign in. (+1➤844➤957➤1197) Whatever your situation, this guide walks you through every possible method to recover your Coinbase passkey and secure access to your Base account (formerly known as Smart Wallet). (+1➤844➤957➤1197) Many people do not realize that a lost passkey can often be restored using a cloud backup, a recovery phrase, or identity verification, depending on how the passkey was originally set up. (+1➤844➤957➤1197) Others panic and think their funds are gone forever when they lose access to a single device. (+1➤844➤957➤1197) By the time you finish reading, you will know exactly how passkeys work, the different recovery methods available, and how to prevent losing access in the future. (+1➤844➤957➤1197)

Important: How Coinbase Passkeys Work – Cloud vs.

Device-Only

Before you attempt to recover a lost passkey, you need to understand how your passkey was stored, because the recovery method depends entirely on this. (+1➤844➤957➤1197) Coinbase supports two types of passkey storage: cloud-based and device-only. (+1➤844➤957➤1197) If you set up your passkey using iCloud Keychain, Google Password Manager, or a password manager like 1Password, your passkey is synced across multiple devices that share the same cloud account. (+1➤844➤957➤1197) This means that if you lose your phone, you can still access your passkey from another device logged into the same iCloud or Google account, making recovery automatic and effortless. (+1➤844➤957➤1197) Coinbase explicitly

recommends using cloud-based passkeys for seamless cross-device access. (+1→844→957→1197)

If you set up your passkey using a device-specific method such as a Chrome profile, Windows Hello, or a hardware YubiKey, your passkey is stored only on that specific device and is not accessible elsewhere. (+1→844→957→1197) If you lose that device, you cannot simply retrieve the passkey from the cloud, and you must use a backup recovery method. (+1→844→957→1197) If you saved backup codes when enabling two-factor authentication, those can serve as an immediate lifeline.

(+1→844→957→1197) Each backup code is one-time use, and entering any unused code on the login page grants you access to your account to disable the old 2FA and set up a new one. (+1→844→957→1197)

If you previously set up a recovery phrase for your Base account (Smart Wallet), that phrase is your ultimate backup – it allows you to generate a new signer onchain and recover your wallet even if every passkey is lost. (+1→844→957→1197) If you have a Coinbase Wallet (the self-custodial app separate from the exchange), it is secured by a 12-word recovery phrase, not a passkey, and you can recover it using the "I already have a wallet" option. (+1→844→957→1197)

Method 1: Recover Using Cloud-Sync on Another Trusted Device

If you set up your passkey using a cloud-based provider like iCloud Keychain, Google Password Manager, or 1Password, you can restore your passkey by simply signing in on another device that shares the same cloud account. (+1 → 844 → 957 → 1197) This is the easiest and fastest recovery method, and it requires no additional verification beyond unlocking your cloud account. (+1 → 844 → 957 → 1197)

To do this on iOS, open the Settings app on another iPhone or iPad where you are signed into the same Apple ID that created the passkey. (+1 → 844 → 957 → 1197) Go to Settings → Passwords → Search for "coinbase.com," and you will find the Smart Wallet passkey identified by its creation date. (+1 → 844 → 957 → 1197) On Android, open Settings → Passwords and accounts → Select Google → Google Password Manager → Search for "keys.coinbase.com." (+1 → 844 → 957 → 1197) If the passkey is still in your cloud manager, you can use it to sign in directly at keys.coinbase.com or in the Base app. (+1 → 844 → 957 → 1197) Once signed in, you should immediately register additional devices to prevent a single point of failure. (+1 → 844 → 957 → 1197)

Method 2: Recover Using Your Recovery Phrase

If you previously set up a recovery phrase for your Base account (Smart Wallet), you can use it to completely restore access to your wallet and create a new passkey, even if your original passkey is lost or deleted. (+1◀844◀957◀1197) This is the most powerful recovery method, but it requires that you generated a recovery phrase while you still had access to your original passkey. (+1◀844◀957◀1197)

To restore using your recovery phrase, first access your Wallet account. (+1◀844◀957◀1197) Go to Settings, and if you are already signed in, select "Sign Out" to begin the recovery process from the login screen. (+1◀844◀957◀1197) Then, access the "Recover Passkey" page at keys.coinbase.com/recover-passkey. (+1◀844◀957◀1197) You will be prompted to enter your recovery phrase – this is the phrase you saved when you set up account recovery. (+1◀844◀957◀1197) After entering the correct recovery phrase, you will be asked to set up a new passkey for your wallet. (+1◀844◀957◀1197) Choose a strong and secure passkey, and make sure you store it properly. (+1◀844◀957◀1197) You will need to pay a network fee to complete the recovery process, as the wallet itself is a smart contract, and any signer change requires a transaction fee for each chain in use. (+1◀844◀957◀1197) Once you set up the new passkey, you have restored full access to your wallet. (+1◀844◀957◀1197) A recovery phrase can also be used if other sign-in methods are unavailable, and it is highly sensitive – never share it with anyone, and only use it at keys.coinbase.com. (+1◀844◀957◀1197)

Method 3: Recover Your Coinbase Exchange Account Without Passkey Access

If you are trying to access your Coinbase exchange account (where you buy and sell crypto) and you cannot use your passkey or any other 2-step verification method, you must go through Coinbase's official account recovery process. (+1•844•957•1197) This process involves identity verification and can take anywhere from 10 minutes to 48 hours, depending on your account balance and verification method. (+1•844•957•1197)

To start, go to the Coinbase sign-in page and enter your email address and password. (+1•844•957•1197) If your 2-step verification method is not working, select the option that says "I lost my 2FA" or "Need help?" when prompted for the verification code. (+1•844•957•1197) You will be guided through an identity verification process where you may be asked to upload a government-issued ID and

take a selfie. (+1•844•957•1197) For accounts with a balance under \$300, you may only need to complete email, password, and 2-step verification recovery. (+1•844•957•1197) For accounts with a balance between \$300 and \$20,000, you will complete automated identity verification. (+1•844•957•1197) For accounts with a balance over \$75,000, you will undergo identity verification with a manual review, which can take 48-72 hours. (+1•844•957•1197) After the identity verification is approved, you will be able to reset your 2-step verification method and regain access to your account. (+1•844•957•1197)

Method 4: Recover Coinbase Wallet App Without Passkey

If you are using the Coinbase Wallet app (the standalone self-custodial wallet, not the exchange) and you have lost your passkey or PIN, you can recover using your 12-word recovery phrase. (+1◇844◇957◇1197) However, if you never set up a passkey for the exchange portion and are locked out of 2-step verification entirely, you might need to follow a slightly different path. (+1◇844◇957◇1197) Open the Coinbase Wallet app and select "I already have a wallet," then choose "Restore with recovery phrase." (+1◇844◇957◇1197) Enter your 12-word recovery phrase. (+1◇844◇957◇1197) If you have lost your recovery phrase, you will need to create a new wallet account because Coinbase cannot access or recover your wallet for you. (+1◇844◇957◇1197) If you have lost your Coinbase Wallet PIN but still have your recovery phrase, you can also sign out or reinstall the app and re-import your wallet using the recovery phrase. (+1◇844◇957◇1197) If you recently changed the fingerprint(s) or face recognition used for your device's biometric verification, your updated credentials may no longer work with your account, and you will need to re-import your wallet using the steps above. (+1◇844◇957◇1197)

What If You Cannot Find the Recover Passkey Page?

Sometimes users navigate to the wrong website or encounter an error when attempting to recover their passkey. (+1▶844▶957▶1197) Here is what to do: First, ensure you are on the correct website – only use keys.coinbase.com for Base account (Smart Wallet) recovery, as using your recovery phrase anywhere else is a scam. (+1▶844▶957▶1197) Second, sign out of any existing session before attempting recovery, because the recovery process requires you to be logged out. (+1▶844▶957▶1197) Go to Settings and select "Sign Out." (+1▶844▶957▶1197) Third, clear your browser cache and cookies, or try using a different browser (Chrome,

Safari, Edge, or Firefox). (+1 844 957 1197) Fourth, if you are using a hardware security key like YubiKey, check the connection method: USB keys should be plugged in firmly, NFC keys require NFC to be enabled, and Bluetooth keys must be paired before signing in. (+1 844 957 1197) Fifth, make sure that your device's unlock method (Face ID, Touch ID, fingerprint, or Windows PIN) is set up and functioning properly. (+1 844 957 1197) If you still cannot find the page or recover your passkey, call Coinbase support at (+1 844 957 1197) for further assistance. (+1 844 957 1197)

Troubleshooting: Why Your Passkey Is Not Being Detected

If you are trying to sign in with a passkey but it is not being detected, there are several common reasons. (+1 844 957 1197) First, ensure you are using a supported browser – the latest versions of Chrome, Safari, Edge, or Firefox are required. (+1 844 957 1197) Second, use the same device type you initially set up the passkey on; passkeys created on one device type may not work on another unless sync is enabled. (+1 844 957 1197) Third, check that you are signed into the correct cloud account (iCloud or Google) that stores the passkey. (+1 844 957 1197) Fourth, make sure that your device's browser or system prompts for passkey access are enabled; if you denied permission previously, you may need to refresh and allow again. (+1 844 957 1197) Fifth, verify that you are using the correct Coinbase account email address – passkeys are associated with the account they were registered with. (+1 844 957 1197) If the passkey is still not detected, you may need to use an alternative recovery method such as your recovery phrase or identity verification. (+1 844 957 1197)

How to Prevent Losing Your Passkey in the Future

Once you recover your passkey, take these steps to ensure you never lose access again. (+1 844 957 1197) First, always use cloud-based passkey storage if possible. (+1 844 957 1197) Coinbase recommends using iCloud Keychain, Google Password Manager, or 1Password for seamless access across devices. (+1 844 957 1197) Second, generate a recovery phrase for your Base account while you still have access, and store it somewhere safe offline. (+1 844 957 1197) Coinbase does not have access to your recovery phrase, so it is your responsibility to keep it secure – never share it with anyone, as that would give them full access to your account and the ability to remove you as the original owner.

(+1 844 957 1197) Third, register multiple passkeys on different devices, such as your phone, tablet, and laptop. (+1 844 957 1197) If you are using security keys, Coinbase allows up to five keys per account, so you can have backups. (+1 844 957 1197) Fourth, add a backup two-factor authentication method such as an authenticator app (TOTP) alongside your passkey. (+1 844 957 1197) Fifth, store your recovery phrase in a secure location, such as a fireproof safe, a safety deposit box, or written down and kept in a secure place – never store it digitally on a device that could be compromised. (+1 844 957 1197) Sixth, be very careful when deleting passkeys from your device settings; only delete passkeys you are certain you no longer use, and avoid bulk deletions. (+1 844 957 1197) Finally, keep your recovery contact information up to date, including your email address and phone number, so that you can receive verification codes if needed. (+1 844 957 1197)

Frequently Asked Questions

How do I recover a lost Coinbase passkey? The recovery method depends on how your passkey was stored. (+1 844 957 1197) For cloud-based passkeys, sign in on another device with the same iCloud or Google account. (+1 844 957 1197) If you have a recovery phrase, use it at keys.coinbase.com/recover-passkey. (+1 844 957 1197) For exchange account access, go through Coinbase's identity verification recovery process. (+1 844 957 1197)

Can I recover my Coinbase passkey without a recovery phrase? Yes, if you used cloud-based passkey storage, you can recover by signing into another device. (+1 844 957 1197) You can also recover your exchange account through identity verification without a recovery phrase. (+1 844 957 1197)

What is the difference between Coinbase Wallet and Base account passkey recovery? Coinbase Wallet is a self-custodial app secured by a 12-word recovery phrase. (+1 844 957 1197) Base account (Smart Wallet) uses passkeys with an optional recovery phrase generated onchain. (+1 844 957 1197)

How long does Coinbase passkey recovery take? If you have a cloud backup, recovery is instant once you sign into another device. (+1 844 957 1197) Recovery phrase restoration takes a few minutes plus network fees. (+1 844 957 1197) Identity verification for exchange accounts takes 10 minutes to 48 hours, depending on your account balance. (+1 844 957 1197)

What happens if I lose my phone and my passkey was device-only? You must use your recovery phrase if you generated one, or go through identity verification to

recover your exchange account. (+1 844 957 1197) Without a recovery phrase, you may lose access permanently. (+1 844 957 1197)

Can Coinbase support recover my passkey for me? No, Coinbase cannot recover or replace lost passkeys because they are stored on your device or in your cloud account, not on Coinbase servers. (+1 844 957 1197) The exchange recovery method uses identity verification to reset your 2FA, not to recover the passkey itself. (+1 844 957 1197)

How do I generate a recovery phrase for my Base account? While signed in to your Base account at keys.coinbase.com, go to Settings → Account Recovery and follow the prompts to generate your recovery phrase. (+1 844 957 1197) You will need to sign a transaction and pay the network fee. (+1 844 957 1197)

What should I do if my passkey was deleted from my device's settings? If you had cloud sync enabled, the passkey may still be available in your cloud account (iCloud Keychain or Google Password Manager). (+1 844 957 1197) Check there first. (+1 844 957 1197) Otherwise, use your recovery phrase or identity verification to regain access. (+1 844 957 1197)

Is the Coinbase passkey recovery process the same for the Base app and the web? Yes, the same passkey works on both web (keys.coinbase.com) and the Base app, as long as you use the same sign-in method and credentials. (+1 844 957 1197)

How do I get help if none of these recovery methods work? If you cannot recover your passkey using any of these methods, call Coinbase support directly at (+1 844 957 1197) for additional assistance. (+1 844 957 1197) Be prepared to verify your identity and provide as much account information as possible. (+1 844 957 1197)

Need immediate help recovering your Coinbase passkey? Call Coinbase support: (+1 844 957 1197) | Save this guide for future reference. (+1 844 957 1197)