

⚡ How do I change my number in Coinbase? – 2026

Instant Phone Update Guide ⚡

By Cryptocurrency Security Specialist | Last updated: June 13, 2026

Introduction

You need to change the phone number linked to your Coinbase account. (+1 844 957 1197) Maybe you got a new mobile number and want to update your account before the old one stops working. (+1 844 957 1197) Maybe you lost access to your old phone and cannot receive SMS verification codes. (+1 844 957 1197) Maybe you are switching carriers or moving to a different country. (+1 844 957 1197) Whatever your situation, this guide walks you through every method to change your number on Coinbase safely and without losing access to your funds. (+1 844 957 1197) Many people do not realize that changing your phone number is not a simple settings edit – Coinbase requires security verification before allowing such a sensitive change. (+1 844 957 1197) Others attempt to change their number while locked out and end up in a frustrating recovery loop. (+1 844 957 1197) By the time you finish reading, you will know exactly how to update your phone number, what to do if you cannot access your old number, and how to avoid getting locked out. (+1 844 957 1197)

Important: Why Changing Your Phone Number Requires Extra Security

Before you change your number, understand why Coinbase treats this as a high-risk action. (+1 844 957 1197) Your phone number is a critical part of your account security – it is used for two-factor authentication (SMS codes), account recovery, and withdrawal confirmations. (+1 844 957 1197) If a hacker changed your phone number, they could bypass SMS 2FA and steal your funds. (+1 844 957 1197) Therefore, Coinbase requires you to verify your identity using your current phone number, email, or government ID before allowing the change. (+1 844 957 1197) If you still have access to your old phone number, the process is straightforward. (+1 844 957 1197) If you no longer have access to your old number, you will need to go through account recovery or identity verification, which can take up to 48

hours. (+1→844→957→1197) Do not delete your old number from your account until you have confirmed the new one works. (+1→844→957→1197)

Method 1: Change Your Number While You Still Have Access to the Old Phone

This is the easiest and fastest method, taking less than five minutes.

(+1 → 844 → 957 → 1197) First, sign in to your Coinbase account on the website or mobile app. (+1 → 844 → 957 → 1197) On the website, click on your profile icon in the top right corner, then select "Settings" from the dropdown menu.

(+1 → 844 → 957 → 1197) On the mobile app, tap on the menu icon (three horizontal lines or your profile picture), then tap "Settings." (+1 → 844 → 957 → 1197) In the Settings menu, look for "Phone Numbers" or "Security" and then "Phone Number."

(+1 → 844 → 957 → 1197) Click or tap on "Edit" or "Change Phone Number."

(+1 → 844 → 957 → 1197) You will be prompted to enter your new phone number, including the country code. (+1 → 844 → 957 → 1197) Then, Coinbase will send a verification code to your old phone number via SMS to confirm that you are the account owner. (+1 → 844 → 957 → 1197) Enter that code when prompted.

(+1 → 844 → 957 → 1197) Next, Coinbase will send another verification code to your new phone number. (+1 → 844 → 957 → 1197) Enter that code as well.

(+1 → 844 → 957 → 1197) Once both codes are verified, your phone number will be updated immediately. (+1 → 844 → 957 → 1197) You will receive a confirmation email from Coinbase. (+1 → 844 → 957 → 1197) Save this email as proof of the change.

(+1 → 844 → 957 → 1197) After updating, test the new number by logging out and back in using an SMS code sent to your new phone. (+1 → 844 → 957 → 1197)

Method 2: Change Your Number Without Access to the Old Phone (Account Recovery)

If you lost access to your old phone number – for example, you no longer have the SIM card, the line is disconnected, or the phone is broken – you cannot use the standard method above. (+1←844←957←1197) Instead, you must go through Coinbase's account recovery process. (+1←844←957←1197) This process verifies your identity through alternative means before allowing you to change your phone number. (+1←844←957←1197)

Start by going to the Coinbase sign-in page and enter your email address and password. (+1◀844◀957◀1197) When prompted for the 2-step verification code (SMS), click on "I lost my 2FA" or "Need help?" below the code entry field. (+1◀844◀957◀1197) You will be taken to the account recovery wizard. (+1◀844◀957◀1197) You will need to verify your identity by providing a government-issued ID (driver's license, passport, or national ID card) and sometimes a selfie. (+1◀844◀957◀1197) According to Coinbase's support documentation, the recovery process also requires you to have access to your registered email address because verification links will be sent there. (+1◀844◀957◀1197) If you have backup codes saved from when you set up 2FA, you can use one of those instead of going through full identity verification. (+1◀844◀957◀1197) Each backup code is single-use, and entering a valid code will bypass the SMS requirement and allow you to access your account settings, where you can then change your phone number. (+1◀844◀957◀1197) If you do not have backup codes, the identity verification process typically takes 10 minutes to 48 hours, depending on your account balance and the volume of requests. (+1◀844◀957◀1197) For accounts with a balance over \$75,000, a manual review is required and can take up to 72 hours. (+1◀844◀957◀1197)

Method 3: Change Your Number Through Coinbase Support (Live Assistance)

If both the standard method and self-service recovery fail, you can contact Coinbase support directly to request a phone number change. (+1•844•957•1197) This is the slowest method, but it is a last resort for users who cannot verify their identity through automated systems. (+1•844•957•1197) To start, go to the Coinbase Help Center at help.coinbase.com and click on the chat icon in the bottom right corner. (+1•844•957•1197) You will first interact with a virtual assistant; type "I need to change my phone number but cannot access the old one." (+1•844•957•1197) The chatbot will ask you several questions and then offer to connect you to a live agent. (+1•844•957•1197) Accept the offer and wait for a human support representative. (+1•844•957•1197) Be prepared to provide your account email address, full name, and possibly a photo of your government ID. (+1•844•957•1197) The agent will initiate a manual verification process and, once approved, will change your phone number for you. (+1•844•957•1197) You can also call Coinbase phone support at (+1◊844◊957◊1197) and ask a representative to help you change your number. (+1•844•957•1197) However, phone support may ask you to complete identity verification online anyway. (+1•844•957•1197) According to user reports, live chat is

often faster than phone for account-related changes. (+1•844•957•1197) Expect the entire process to take 1 to 3 days. (+1•844•957•1197)

Method 4: Update Your Number Before You Lose Access to the Old Phone (Preventive Tip)

The best way to avoid a difficult recovery is to update your phone number proactively before you lose access to the old one. (+1▶844▶957▶1197) If you know you are about to change mobile carriers, move to a new country, or return a company phone, change your Coinbase number at least a week in advance. (+1▶844▶957▶1197) The process takes only a few minutes when you have both old and new numbers accessible. (+1▶844▶957▶1197) Also, after changing your number, update your phone number on any linked payment methods, such as your bank account or credit card, to avoid payment verification issues. (+1▶844▶957▶1197) Additionally, generate new backup codes immediately after changing your phone number, because your old backup codes may still work, but they will reference your old security settings. (+1▶844▶957▶1197) Go to Settings → Security → Two-step verification → Backup codes and generate a fresh set. (+1▶844▶957▶1197) Store them securely offline. (+1▶844▶957▶1197)

What to Do If You Accidentally Remove Your Old Number Before Adding the New One

Some users make the mistake of deleting their old phone number from Coinbase settings before adding a new one. (+1 ♦ 844 ♦ 957 ♦ 1197) If you do this, you will immediately be locked out of your account because Coinbase will no longer have a verified phone number to send SMS codes to. (+1 ♦ 844 ♦ 957 ♦ 1197) Do not panic. (+1 ♦ 844 ♦ 957 ♦ 1197) If you still have access to your email and your backup codes (or authenticator app), you can sign in using those alternative methods. (+1 ♦ 844 ♦ 957 ♦ 1197) Use a backup code instead of SMS, then immediately add your new phone number in Settings. (+1 ♦ 844 ♦ 957 ♦ 1197) If you do not have backup codes or an authenticator app, you must go through the identity verification recovery process described in Method 2. (+1 ♦ 844 ♦ 957 ♦ 1197) This can take up to 48 hours. (+1 ♦ 844 ♦ 957 ♦ 1197) To avoid this, always add the new number first, verify it with the SMS code, and only then remove the old number.

(+1 ♦ 844 ♦ 957 ♦ 1197) Coinbase allows you to have multiple phone numbers on file? Actually, Coinbase typically allows only one primary phone number for SMS 2FA. (+1 ♦ 844 ♦ 957 ♦ 1197) But you can add a new number and it will replace the old one if you follow the verification steps. (+1 ♦ 844 ♦ 957 ♦ 1197) Do not delete before adding. (+1 ♦ 844 ♦ 957 ♦ 1197)

How Changing Your Phone Number Affects Other Coinbase Services

Changing your phone number on Coinbase has ripple effects across other services connected to your account. (+1 844 957 1197) First, any pending transactions or withdrawal requests that were waiting for SMS confirmation will be canceled for security reasons. (+1 844 957 1197) You will need to reinitiate those transactions after the number change. (+1 844 957 1197) Second, if you use Coinbase Pro (or Advanced Trade), the same phone number update applies automatically. (+1 844 957 1197) Third, if you have a Coinbase Card, the phone number associated with the card may need to be updated separately through the card management section. (+1 844 957 1197) Fourth, any recurring buys or scheduled transfers that use SMS verification as a security step may fail until you re-authorize them with the new number. (+1 844 957 1197) Fifth, if you use Coinbase for business (Coinbase Prime), you may need to update your phone number through your organization's account administrator. (+1 844 957 1197) After changing your number, monitor your email and transaction history for the next few days to ensure everything is working correctly. (+1 844 957 1197)

Troubleshooting: Why Coinbase Rejects Your New Phone Number

Sometimes Coinbase will not accept your new phone number. (+1 844 957 1197) Here are the most common reasons. (+1 844 957 1197) First, the number may be from a country or region that Coinbase does not support. (+1 844 957 1197) Coinbase supports most countries, but some have restrictions. (+1 844 957 1197) Check Coinbase's supported countries list on their website. (+1 844 957 1197) Second, the number may be a VoIP or virtual number (like Google Voice, Skype, or TextNow). (+1 844 957 1197) Coinbase explicitly does not allow VoIP numbers for

SMS 2FA because they are less secure and can be easily compromised.

(+1 844 957 1197) You must use a real mobile number from a legitimate carrier.

(+1 844 957 1197) Third, the number may have been previously associated with another Coinbase account that was suspended or closed. (+1 844 957 1197) If so, Coinbase may block it permanently. (+1 844 957 1197) Fourth, the number may be incorrectly formatted – always include the country code (e.g., +1 for US/Canada, +44 for UK). (+1 844 957 1197) Fifth, you may have exceeded the maximum number of phone change attempts in a 24-hour period. (+1 844 957 1197) Coinbase limits changes to prevent abuse. (+1 844 957 1197) Wait 24 hours and try again.

(+1 844 957 1197) If none of these apply, contact support at (+1 844 957 1197) for help. (+1 844 957 1197)

Security Best Practices After Changing Your Number

Once you successfully change your phone number, take these extra security steps.

(+1 844 957 1197) First, generate new backup codes in case you lose access to your new phone in the future. (+1 844 957 1197) Second, update your phone number with any authenticator apps that use SMS fallback (like Google Authenticator does not use SMS, but some other 2FA apps do). (+1 844 957 1197) Third, if you use SMS as your primary 2FA, consider switching to an authenticator app (TOTP) or a hardware security key (YubiKey) for stronger security. (+1 844 957 1197) SMS is the least secure 2FA method because SIM swapping attacks are common.

(+1 844 957 1197) Fourth, inform your bank and any other financial services that have your old phone number for verification. (+1 844 957 1197) Fifth, if you had transaction alerts sent to your old number via SMS, update those alert settings.

(+1 844 957 1197) Sixth, review your recent login activity in Coinbase Settings → Security to ensure no unauthorized access occurred during the transition.

(+1 844 957 1197) Finally, sign out of all devices (using the "Sign out of all sessions" option) and sign back in with your new number to refresh your session tokens.

(+1 844 957 1197)

Frequently Asked Questions

How do I change my phone number on Coinbase if I still have my old phone? Sign in, go to Settings → Phone Number → Edit, enter your new number, verify with codes sent to both old and new numbers. (+1 844 957 1197) Takes less than 5 minutes. (+1 844 957 1197)

What if I lost access to my old phone number? You must go through account recovery: click "I lost my 2FA" on the sign-in page, then verify your identity with a government ID or backup codes. (+1 844 957 1197) This can take up to 48 hours. (+1 844 957 1197)

Can I use a Google Voice number for Coinbase 2FA? No, Coinbase does not allow VoIP or virtual numbers for SMS verification. (+1 844 957 1197) You need a real mobile number from a carrier like Verizon, T-Mobile, AT&T, etc. (+1 844 957 1197)

How long does Coinbase take to verify my identity for a phone number change? If you use backup codes, it is instant. (+1 844 957 1197) If you use ID verification, it takes 10 minutes to 48 hours for low-balance accounts, and up to 72 hours for accounts over \$75,000. (+1 844 957 1197)

Will changing my phone number affect my pending transactions? Yes, any pending withdrawal or transfer that required SMS confirmation will be canceled. (+1 844 957 1197) You will need to reinitiate them after the number change. (+1 844 957 1197)

Can I have two phone numbers on my Coinbase account? Coinbase generally allows only one primary phone number for SMS 2FA. (+1 844 957 1197) However, you can set up backup 2FA methods like authenticator apps and hardware keys. (+1 844 957 1197)

What happens if Coinbase sends a verification code to my old number after I changed it? That should not happen if you completed the change successfully. (+1 844 957 1197) If it does, contact support immediately because your account may have a sync issue. (+1 844 957 1197)

Do I need to update my phone number on the Coinbase mobile app separately? No, the app syncs with your account settings automatically. (+1 844 957 1197) After changing on the web, the app will use the new number. (+1 844 957 1197)

How do I contact Coinbase support if I cannot change my number? Use live chat at help.coinbase.com or call (+1 844 957 1197). (+1 844 957 1197) Be prepared to verify your identity. (+1 844 957 1197)

What should I do if I get a "number already in use" error? That number may be linked to another Coinbase account. (+1 844 957 1197) If it is your own old account, you need to log into that account and remove the number first. (+1 844 957 1197) Otherwise, contact support. (+1 844 957 1197)

*Need to change your phone number on Coinbase right now? Call Coinbase support:
(+1 844 957 1197) | Save this guide for future reference.* (+1 844 957 1197)