

SOS SUPPORT



Utah's Highest Rated IT Support



Who we are?

SOS SUPPORT IS THE LEADING SOURCE FOR IT SUPPORT IN SALT LAKE CITY, UT.

We provide fully-managed, outsourced **IT services** to small to midsize companies, supplemental IT support for larger companies, and peace of mind for all our customers. **SOS Support** will improve your business and employee efficiency saving you time and money.

When we first start with a new client we look at their **IT infrastructure** including computers, cabling, servers, software, demands, needs, and drawbacks. After analyzing everything we are able to provide unbiased opinions to help businesses **improve efficiency**.

Our clients **love us** because we are fair, reasonable, pro-active, and want what is **best** for the client.



Most businesses rely on computers for day to day tasks. A computer running **25% below** efficient speed can directly be correlated to a **25% loss** of employee efficiency.

SOS Support's computer support services will provide different solutions to increase efficiency. IT support in **Salt Lake City, UT** has never been easier with SOS.

Who we serve?

SOS SUPPORT PARTNERS WITH OVER 100 CLIENTS ALONG THE WASATCH FRONT.

SOS provides **pro-active service** and **outsourced IT support** to small and medium sized businesses. We pride ourselves on securing your company's networks, excellent communication, reliability, client satisfaction and personalized service...

How we can help you

SOS Support has **technical specialists** available for your IT related issues. We specialize in **Proactive planning** and securing of your network assets so that our partners are prepared for IT disasters. We can help you focus on **growing your business** while we ensure your Networks are **secure and efficient**.

What we offer

We are offering a **100% FREE ASSESSMENT** of your network. Our **no-cost** IT Assessment provides tremendous value for small businesses, and is a **powerful tool** that will help you know exactly how secure, up to date, and proactive your IT assets are.

SOS Support will come to your office and audit the current state of your network. Our audit is a **rigorous procedure** where we calculate the network risks and vulnerabilities. Reports you will receive typically cover the following:

What's included on the Free Assessment

01

OVERALL IT RISKS AND VULNERABILITIES

Easy to understand reports that points out overall risks and security holes, summary of issues and the accompanying services in a pared down, easy-to-understand list, and simple, informative graphs and charts that summarize IT assets.

02

EXTERNAL VULNERABILITIES

We perform a diagnostics test that points out any potential security flaws.

03

NETWORK ASSESSMENT SUMMARY

Collects end-user network activity and configuration data and highlights any potential security flaws or existing threats to your network security.

04

ASSET DETAILS

Complete summary of all assets and their configurations for each machine / workstation to expedite troubleshooting and future IT services.



Why SOS Support?

SOS Support has been in the IT services business since 2004. All audits and assessments are non-invasive (no probes or agents are used in the audit). And at the end of our free assessment, we do not push or guilt you into using our services. We are simply confident that our outstanding performance and responsiveness will encourage you to choose SOS Support as your IT Service Partner.

Meet our Team



JASON KIDMAN
President & Consultant



SCOTT GENTRY
*VP of Operations &
Business Development*



RYAN W.
IT Engineer I



MICHAEL B.
IT Support Specialist



CORBIN B.
IT Support Specialist



JULIO L.
*IT Back-end Support
Specialist*



COURTNEY SNARR
Client Support



CRYSTAL PAINTER
Service Delivery Manager

SOS SUPPORT



TYLER KIDMAN

*IT Support Maintenance
Specialist*



MIGUEL D.

Sr. Level Data Engineer



KEITH W., M.S.

IT Engineer III



NATHAN P.

IT Engineer II



JOSH L.

IT Engineer II



LET'S SET GOALS

YOU WILL GET

100% FREE ASSESSMENT

WE ARE YOUR VIRTUAL
IT DEPARTMENT

SOS | Support

IT SUPPORT DONE BETTER

UTAH

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