



#### EXECUTIVE OVERVIEW:

A new and emerging player from humble and very niche beginnings.

Synergizing the strengths of over 30 professionals, we at Inifye are defined by our people with combined experience of over 50 years. We serve many industries from telecom & ICT to Web solutions and Technology. We go deep to unlock insight and have the courage to act. We bring the right people together to challenge established thinking and drive transformation. We work with our clients to build the capabilities that enable organizations to achieve sustainable advantage. We are shaping the future. Together.

However, what has differentiated us from other players is our unmistakable sincerity and success in providing end to end services and solutions, encompassing everything from Consultations to implementation. We help our clients make significant and lasting improvements to their performance and realize their most important goals.

Inifye began with a humble start. When someone asks what we do at Inifye, it's tempting to point out one of our many services or helping to transform great companies into sharper, smarter, better versions of themselves. It's true; our mission is to help clients create such high levels of economic value that together we redefine our respective industries. But that's only part of the story. The rest of the story is about our people, our values, our passion, and our way of doing things—intangibles that can't be financially measured or modelled but that truly make the difference.

Inifye aims to unify the world, we go deep to unlock insight and have the courage to act. We bring the right people together to challenge established thinking and drive transformation. We work with our clients to build the capabilities that enable organizations to achieve sustainable advantage. We are shaping the future. Together. In-fact we are amongst the most dynamic companies to identify the opportunity in innovation and strategic thinking.

Armed with the right resources and managerial talent, we are steadily heading in the forefront of Various Industries.

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WHAT YOU WILL FIND IN THE DOCUMENT BELOW IS A LITTLE BIT OF INIFYE TECHNOLOGIES PRODUCTS AND SERVICES. WE OFFER A WIDE RANGE OF SERVICES ALL ACROSS THE GLOBE AND WE AIM TO DRIVE TECHNOLOGY TO CHANGE THE WORLD.

PLEASE VIEW OUR WHITE PAPER



# CONTENT



## MISSION:

To deliver solutions covering the entire value chain of major industries, and aid growth by providing world class services. To attract, retain, and grow the best talent and capitalize on talent pool, to deliver the highest returns to stakeholders through timely delivery and efficient management.

**Invent and Simplify** - Inifye expects and require innovation and invention from their teams and always find ways to simplify. We are externally aware, look for new ideas from everywhere, and are not limited by "not invented here". As we do new things, we accept that we may be misunderstood for extended periods of time.

**Insist on the Highest Standards** - We at Inifye have relentlessly high standards - many people may think these standards are unreasonably high. We are continually raising the bar and drive our teams to deliver high quality products, services and processes.

**Frugality** - Accomplish more with what's available. Constraints breed resourcefulness, self-sufficiency and invention. Necessity is the mother of all inventions, and every issue is an opportunity in the making.

## VISION:

Our vision is to be the globes most customer enthusiastic company, *we have a relentless focus on customer service*. To emerge as a preferred partner of all major industry providers, by offering end-to-end solutions, through services that meet and surpass all existing standards.



## WHY WE DO:

Everything we do we believe in challenging the status quo, we believe in doing things uniquely. We as an organisation aim to unify the word through technology, we aim to do this through various products, services & innovations. We have specially designed our logo to reflect both language and meaning; Inifye is Haitian Creole word for Unify and technology is the catalyst behind our why.

## HOW WE DO:

The way we challenge the status quo is by developing strategic innovations and unique execution methods. We aim to test the limits of imagination and push the boundaries of creativity and quality in our uniquely themed projects.

## WHAT WE DO:

We are serve many industries from telecom & ICT to Web solutions and Technology. We go deep to unlock insight and have the courage to act. We bring the right people together to challenge established thinking and drive transformation. We work with our clients to build the capabilities that enable organizations to achieve sustainable advantage. We are shaping the future. Together. We have footprints in China, India, Cuba, England etc. we believe that you deserve the best in cutting edge service, development, Innovation & Quality.

A black arrow pointing right with the word 'CONSULTANCY:' written inside it in white capital letters.

## CONSULTANCY:



Inifye works across all types of industries, with all kinds of clients: But what unifies our clients, is that they all tend to be bold, ingenious business leaders.

- They think and act like owners & they are not satisfied with the status quo.
- They want a sparring partner to challenge them & they want a personal trainer to push them to their best, not a "yes-man."

On every case, we look at the business from a chief executive's perspective. We start by asking the right questions, and then dig deep into the numbers to unearth the right solutions. We don't settle for off-the-shelf solutions; our approach and recommendations are highly customized. We help clients decide where they want to go, and how to get there. And we don't stop there. We make sure those decisions get translated quickly into action and that the client's team can sustain the momentum into the future. We commit to leaving organizations stronger than when we arrive. Our approach is Mutual enthusiasm, along with genuine results can sum up our approach in one phrase. What does it mean?

### **Mutual Enthusiasm:**

Inifye approaches every client's business as if it were our own. We believe a consulting firm should be more than an advisor. We put ourselves in our clients' shoes, align our incentives with their objectives, and collaborate to unlock the full potential of their business. This builds deep and enjoyable relationships.

### **Genuine Results:**

We were focused on results long before it became fashionable, and we continue to raise the bar for the industry. True Results require tailored solutions not limited by boundaries of departments, industries, geographies, or hierarchies. True Results are pragmatic and action-oriented, enduring and repeatable.

Companies need compelling answers to questions on IT Strategy, IT Organization, Marketing and Technology Budgets, Strategy Roadmaps, ROI on Digital Investments, Differentiation through Innovation, Operational Efficiencies to R&D and Product Development. There is a need for a trusted partner to deliver results in the digital world.

Our clients, who need a trusted partner while formulating results driven strategies, leverage our expertise in:

- Formulating Business Cases   Transformation Strategy
- Digital Technology Strategy & Roadmap
- Change Management Strategy
- Right Technology Selection
- Process Improvement & Project Management
- CRM Solutions

**ICT CONSULTATION:** 

Through Inifye's web/business consultation services, we set the bar for the online presence and growth of your business. Whether you are an entirely web-based business, or a physical shop front business seeking expansion through web based and social media platforms we have a solution for you. Even aspiring entrepreneurs that are seeking guidance into the web based business game we can provide, guidance and solutions for you.

We are major in web studios, web integrators, software and business consultants, and IT-professionals. We are also capable of building intranet and CRM solutions and provide other value-added services for their potential clients.

Online businesses require a unique approach and strategy. Through consulting services, help and advice is given to the client to better understand all aspects of the online business, technologies, marketing, and any other requirements. Consultants may research and implement business solutions, marketing strategies, and help with strategic relationships to aid clients with online operations and growth. Online consultants provide helpful insight to all aspects of Internet business as well as the knowledge and tools to monitor the results and adjust when necessary.

**FULL WEB SOLUTIONS/WEB SERVICES:**

Website creation, website development, web store, shopping cart, WordPress, woo commerce, PHP, website design, HTML, CSS, website conversion to WordPress, Dynamic websites. logos banners flyers posters brochures, logo animations, social media ads, Creative Logo, Design Header/Banner, Design Template Design, Flayer/Brochure Design, Icon Design, Business Card Design, Labels & Stickers Design, Poster Design, WordPress PSD to HTML PSD to WordPress Search Engine Optimization (SEO). Specialists generally deal directly with end users. Identify, modify, install, clean, and repair computer software and hardware Purpose:

**EQUIPMENT SUPPLIER:**

We are the premier supplier for everything technological from sourcing to installation. We have form global partnerships as far as china and India where we can provide either goods or services remotely form almost everywhere in the globe.... we are here to unify the world through technology, and quality products as a part of our relentless journey to achieve customer enthusiasm.

## SERVICE DELIVERY & BACK OFFICE SUPPORT:



Inifye aims to be one of the world's largest provider of diversified business process services with leading capabilities in transaction processing, CSR Functions, automation, analytics and constituent experience. We aim to work with both government and commercial customers in assisting them to deliver quality services to the people they serve. Learn more at [www.inifyetechnologies.com](http://www.inifyetechnologies.com)

- Provide technical support, advice, and assistance to consumers and businesses with technical, hardware, and software system problems.
- Identify, manage and mitigate risks to ensure successful delivery of managed services working closely with various companies and contractor groups.
- Achieve customer service objectives by contributing customer service information and recommendations to strategic plans and reviews; identifying customer service trends; determining system improvements; implementing change.
- Manage escalated incidents, including tier 2 & tier 3 incidents.
- Improve customer service quality results by studying, evaluating, and re-designing processes, establishing and communicating service metrics, monitoring and analysing results, and implementing changes.

CUSTOMER  
FEEDBACK  
SUPPORT  
INNOVATIVE  
QUALITY  
EXCELLENT  
FRIENDLY

## OPERATIONS AND MAINTENANCE:



We can provide Annual Maintenance Contracts (AMCs) for our clients in order to help them maintain their existing infrastructure. We are well equipped to provide Operation and Maintenance Support at the sites built by us for our clients as well as for those built by others. The revenues from AMCs are dependent on the number of sites, which in turn are set to increase with many operators announcing large scale expansion plans. We are well positioned to take advantage of the increasing AMC business on the back of our skilled man power and credibility with our clients.

### A. Preventive maintenance:

- Preventive maintenance is aimed at reducing the risk of faults and at maintaining the predetermined tolerance limits. Experience and statistics are used to judge how often the preventive work has to be done. Our site preventive maintenance responsibility covers failure prevention maintenance on all Network elements mentioned below in order to get optimum life/service cycle of active/passive equipment/infrastructure.

### B. Corrective maintenance:

- Corrective maintenance consists of activities for correcting any faults which occur. Faults may be, for example detected by alarms, complaints from customer or from checks during preventive maintenance work. Any faults met with are reported to the operating statistics system. Our site corrective maintenance responsibility covers failure correction maintenance on all Network elements. We fulfil corrective maintenance works in accordance with the Technical Specs for Site Corrective Maintenance, SLAs



**FULL TURNKEY TELECOM SOLUTIONS:**

We, as a Turnkey service provider undertake design, construction and implementation of the Telecommunication networks. The content of the service package is matched as per needs of the customer. The Turnkey Infrastructure Rollout Projects comprises of the following major activities:

Infrastructure Rollout & Project Planning and Management Services

- ✓ COAXIAL & FIBRE MAINTENANCE - Inifye Solutions can recommend and provide high quality coaxial & FIBRE OPTIC cable maintenance.
- ✓ EQUIPMENT INSTALLATION- Inifye Solutions is able to provide high quality equipment installation.
- ✓ MULTI-CAMERA SURVEILLANCE – Inifye Solutions will recommend, configure and install a video surveillance system that is tailored to each customer's individual needs through a single device.

**MONITOR & CONTROL:**

The NVR or each individual camera can be monitored either on a local computer screen or over the Internet through an app. Customers can view their camera footage in real-time or on playback from anywhere an Internet connection is available.

- ❖ VIDEO SURVEILLANCE
- ❖ COAXIAL MAINTENANCE  
Turnkey Ag Solutions can recommend and provide high quality coaxial maintenance.
- ❖ EQUIPMENT INSTALLATION  
Turnkey Ag Solutions is able to provide high quality equipment installation.
- ❖ FIBER OPTIC SPLICING - Inifye Solutions can recommend and provide high quality fiber optic splicing.
- ❖ HOUSE WIRING - Inifye Telecom Solutions can wire a facility for data whether it is a home, business or farm. We can also extend the home network or Internet connection to other areas.









We also offer a lot more turnkey solutions.....



**PROJECT MANAGEMENT SERVICES:**

Inifye Project Management Services (PMS) as a specialized service that provides its clients end-to-end project management services encompassing the entire life cycle of telecom infrastructure implementation – starting from site survey to site integration. Inifye Project Management helps complete compliance and ensures that all issues are strictly managed and controlled to the required specifications. In addition, Inifye Project Management Services also includes supply of skilled manpower for Project Management activities on time and expenses basis.

**Scope of Project Management Activities:**

-  Site Survey & Layout
-  Site Design
-  Site Implementation
-  Co – ordination & Liaison
-  Quality Assurance
-  Verification of Contractor / Supplier Bills & Project Closure
-  Management and supervision
-  Skilled & Unskilled labour

**MANAGED SERVICES:**

Businesses today have become complex with technology-driven markets. To make this further complex, businesses face cut-throat competition & ever-increasing focus on service quality. Technology now-a-days plays a crucial role in driving business to success. Business leaders want more focus on core competency and look forward to partnering with specialists for support functions like Information Technology, Contact Centre, Payroll, HR Operations etc.

We have a rich managed service experience with presence across all geographies. We have skilled resource pool, technology know-how, robust processes & unique delivery model to manage technology operations. Our Managed Services model is a non-invasive approach to outsourcing, providing skills and competencies, with support tailored to customer requirements and the flexibility to implement and manage key projects as part of ongoing operations. This model provides our customers the best of both worlds - control and flexibility over their information systems without the pain or cost of maintenance.

**SECURITY SYSTEM SOLUTIONS:**

Every home & business presents unique security challenges. Companies engaged in business services have a wide range of security demands that require an understanding of their business operations and the identification of solutions to help mitigate business risks. Whether you need to protect sensitive files, provide security for data centres, secure hazardous materials, or ensure employee safety, we review and assess the threats faced by your business and develop customized, end-to-end security solutions that provide a return on investment (ROI) for your service business.

Our decade of experience reducing risk and designing business security solutions are for companies of all sizes while our security systems can deliver robust business intelligence that lead to better business decisions. Our technologies and expertise provide a safer workplace, improve business processes, and decrease business risk regardless of the industry. Some of our services include:

- IP & Analog Video Surveillance Systems & IP & Analog Access Control Systems
- Integrated IP Video Monitoring & Access Control Security System Solutions
- Video Tracking & Analytics..... DVR's and NVR's
- Multi-Camera Remote Control Systems for meeting rooms with off premise feeds or video feeds to overflow rooms
- Camera Types Available: Indoor & Outdoor (Pan / Tilt and Fixed), Mega Pixel, IP, Wireless, Color, Day / Night, Infrared

**ENGINEERING SERVICES:****ENGINEERING &  
DESIGN SERVICES**

Specializing in Electrical Engineering, Power Systems and High Voltage Design, Inifye also offers an extensive range of consulting services including Equipment Design and Upgrading. Inifye also offers a range of testing services covering from annual maintenance type testing of low voltage equipment to high voltage equipment (Transformers, Cables, Switchgear, Circuit Breakers, Power System Disturbance Monitoring, etc.) All Testing performed are above the standard required by your respective Government Electrical Inspectorate. Inifye Engineering Services Limited offers project supervision services for both Design and contracting works in the electrical/engineering field. We can use other general contracting company which utilizes the project management services offered by our inhouse standard and policies. Some of our many services include;

- Start-up and commissioning services for all of your electrical and mechanical equipment needs.
- Project management services that include scheduling, purchasing, tracking, engineering and construction management
- Upgrades and modernization services that deliver technical innovations at a cost far lower than replacement.
- Data Centre Services team members design, maintain, and audit to support greater efficiency and uptime

## WHAT DO YOU NEED?



WE strategically innovate and improve businesses using technology

Whether you're a one-person operation or 100-employee company, ongoing improvement is the name of the game. Businesses are not static. Your business is either on an upward track or it is on its way down. Making consistent improvements to make your business better is a conscious choice. Not only must you balance your time, but you must also choose the right area of business that will make the biggest impact. Whether you are just starting out as a new business owner or you have successfully been running one for quite some time, there are always new strategies that can help maximize your success rate in the marketplace. Whether you are bringing in over \$100 million in yearly revenue or \$10,000, you can double or nearly triple that number by paying close attention to these four simple strategies:

### **1. Professional Development:**

No matter what category your business happens to fall in, one thing is necessary in order for you to provide your customers extreme value: to make the commitment to continuously learn and study what's "hot" in your field.



### **2. High Quality Products/Services:**

One of the quickest ways to set you apart from the competition is to provide your customers with high-quality products at the same price as your competitors. Quality is everything when it comes to growing your business. Spend the time to plan, organize and deliver top-notch quality products/services in everything you do.



### **3. Customer Experience:**

Providing value in the lives of your customers is number 1 when thinking about creating lasting business success. If you are not changing or adding extreme value to your customers' lives, your business will hit "stall mode" very quickly. The stall mode is when you truly believe you are doing everything right and working extremely hard, but the results and success aren't present to show for it



### **4. Service Over Everything:**

It boggles my mind when I see a business pay more attention to what they think is right rather than to what the customer has to say. Listen, we all make mistakes and some of the best business people fall into this category as well.



### OUR UNIFIED ECOSYSTEM:



Inifye technologies establishes partnerships with leading organizations and companies from around the world, to better serve the needs of our clients. Through our unified ecosystem we offer clients access the specialized services and networks that support and enhances our strategy and innovation, and drives our genuine results.

Our unified ecosystem complements our capabilities in six key areas: Leadership, Cutting Edge Technology, Industry Insights, Business Tools, Customer Relationship Management, & Business Data. Inifye does not receive any direct benefit from this ecosystem, but we invest deeply in nurturing these partnerships to be able to address the most critical business challenges and opportunities faced by our clients.

The companies and organizations that makes up Inifye's unified ecosystem, frequently provide specialised services in alignment with our, Customer Experience, Strategy, Analytics & Marketing. When an obligation requires the capabilities supported by our ecosystem, we help clients identify and align their needs so that we can select the suitable partner for the project.



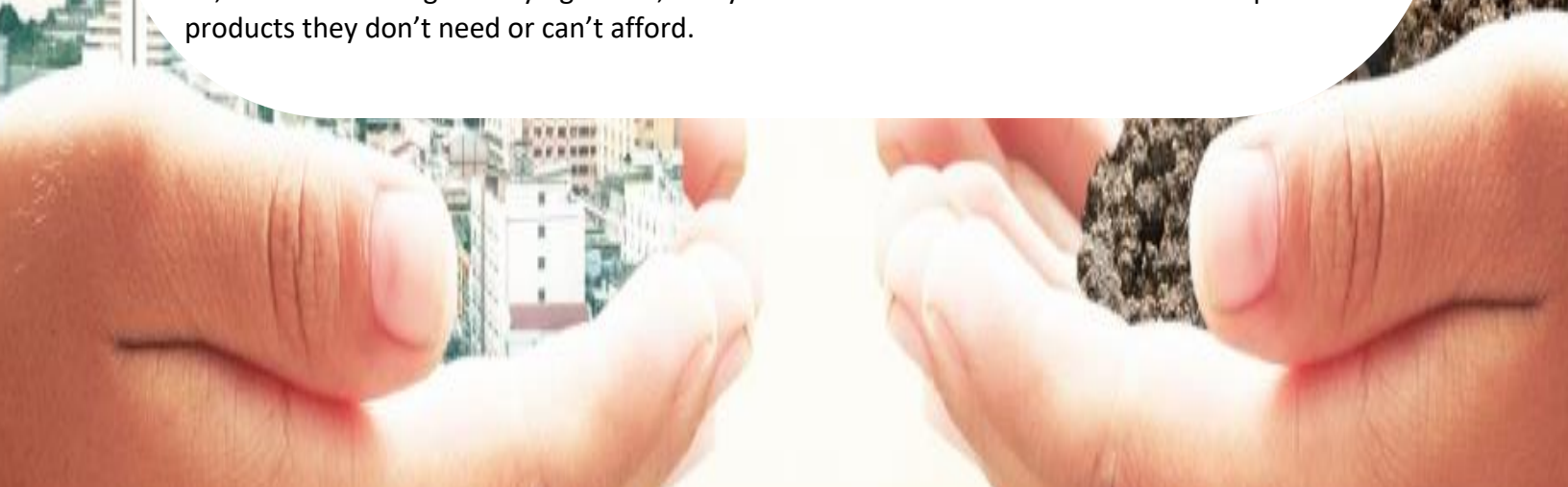
### NETWORK MARKETING:

It's never been possible to launch your own business and start building your legacy as quickly as it is with Inifye technologies As a Inifye Representative you'll market a variety of products and services. Your level of success will depend on your personal efforts, and we'll arm you with a wide range of support and training. Our success system will help you leverage your time and maximize your income potential. You can build a profitable business that will provide income to help you shape a better future for yourself and others.

### Discover Unlimited Potential with INIFYE

INIFYE provides you with opportunity. The opportunity to own a home-based business with the total support of INIFYE behind you every step of the way.

At INIFYE, Independent Business Owners simply offer the services that people are already using and spending money on every day, technology services, CRM, Accountant software, Security Systems, Home Supplies, Men's Apparel, vehicle leasing & rentals, Grocery Supplies and more. So, there's no change in buying habits, and you'll never have to convince someone to purchase products they don't need or can't afford.





### Global Partnership Program:

We offer excellent opportunities for business partnerships, including working in an excellent team. We provide complete professional support and the creation of one's own network of business contacts. We teach effective methods of marketing activities. We also design and develop software for the successful organization of our partners work. We operate through a vast network in many countries regionally and globally. It is very easy and simple to become a partner. First, you must decide that GPP business is suitable for you. We can help you decide during a brief discussion with one of our Consultants on Work with New Partners. Such short introductory presentations usually last a few minutes on Skype, Viber and WhatsApp.

Inifye Technologies is launched in a decade that is reinventing the future. Digitisation, globalisation and innovation has become the language of business. As the world adopted a new way of working, commerce became more challenging and business problems more complex. The purpose of Inifye technologies "Global Partnership Program" is to help businesses of all sizes take advantage of the opportunities and address the problems created by this new world so they may successfully start, grow, export and innovate. Please contact us and become a part of our global network.



### **BPO & KPO SERVICES:**

Both private and public organizations are wrestling with unprecedented challenges: economic uncertainty, market complexity, hyper-competition, changing consumer expectations and regulatory pressures. They are looking to next-generation business process outsourcing (BPO & KPO) for solutions

- **Focus on skills:** Hire, train and re-skill workforce so our employees can move up the value chain to positions such as data scientist, manager and Analyst—so that we can offer existing and potential customers higher-order capabilities.
- **Go deep:** We work on acquiring deep knowledge of specific industry domains so our customers know we fully understand their business and can add value in their business transformation.
- **Demonstrate confidence:** We demonstrate that we can deliver on business outcomes and that we are willing to assume the risk of such delivery.
- **Lead the way:** Establish deep technology capability and show you that we can deliver technology-led innovation on an ongoing basis.
- **Accelerate:** we invest in areas we know will differentiate our company in terms of speed, innovation and impact.



### **Outsourcing**



**CONTACT US:****HEAD OFFICE LOCATION:**

#11 BUILDING #4 SUNRISE DRIVE

MT HOPE

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EMAIL: [inifyetechnologies@gmail.com](mailto:inifyetechnologies@gmail.com)WEBSITE: [www.inifyetechnologies.com](http://www.inifyetechnologies.com)**BECOME A PARTNER:**

To partner with us please fill out the form on the bottom right side of our website and let's build the biggest business network and partnerships with one common cause. Join us as we unify the world.

**INIFYE CARIBBEAN:**

We have managed to partner with some of the top companies in the Caribbean region. This is all part of making and surpassing all our targets and by extension our customers and clients targets also. We challenge the status quo and push the boundaries of customer experience in the region.

**INIFYE INTERNATIONAL:**

Inifye partners with companies as far as china and India to supply products and services of high quality and at a most reasonable cost. We have employees from India, China & the Middle east, on board from Full time – Freelancers. Join us as we expand our global presence and build a global network of unique partnerships. We should all aim to change the status quo in all our respective markets.

