



O learnenglishfun.co E learnenglishfun.co F learnenglishfun.co In Jairo Galan 🔮 +57 316 399 1980

About us I have been in the hospitality and Food & Beverage industry for the past 24 years. Having a long experience in the management of restaurants to multi-unit operations, working with groups of Franchises and giving training and support to the operations and profitability of the restaurants and Hotels.

Offering management training to multiple-unit operations, operation courses, training in the field of customer service.

Giving food safety courses and certifying students as an instructor and proctor for ServSafe International.

Since 2014 after having lived in Aruba for 23 years we got involved in the E-learning industry and we specialize in the service of personalized English & Spanish language online teaching,

We speak English, Spanish, and Papiamento (a blend of Spanish, Portuguese, Dutch, French, and a touch of English too) My name is Jairo Galán founder and one of the teachers of Learn English Fun.





# JAIRO GALÀN HOTEL MANAGEMENT

#### PERSONAL PROFILE

l've been in the hospitality and food industry for the last 24 years. Having a long experience in managing restaurant to multi-unit operations, working with franchise groups, providing training and support to the operations and profitability of the restaurant.

Offering management training to multiunit operations; courses of operations; training in the customer service field; ServSafe International certification and giving Servsafe courses as ServSafe certified Proctor & Instructor.

## AREAS OF EXPERTISE

English teacher Inventory management Managing Crew Training Customer Service SeaFood cooking Food safety

#### CONTACT INFO

Office Address: Calle 2 # 9-14 Tenjo Bogotà, Colombia Email: galanjairo7@gmail.com Phone: (57) 316 399 1980 Portfolio: www.learnenglishfun.co Instagram: learnenglishfun.co Facebook: learnenglishfun.co LinkedIn: www.linkedin.com/in/jairogalan-43504123/

# WORK EXPERIENCE

#### **GENERAL MANAGER**

Learn English Fun Co Bogotà, Colombia| Sep 2013 present

English Teacher/owner Online English classes

### **GENERAL MANAGER**

## Terramarg Bogotà, Colombia | Dec 2013 - Feb 2015

Ceviches Gourmet delivery services
Consultancies in implementing operational systems in restaurants
ServSafe International certification

## **OPERATIONS & TRAINING SPECIALIST**

# All American Burgers - Burger King Oranjestad, Aruba| Oct 2005 - August 2012

- Finance

- Human resources - Marketing
- Operations and training - Food safety

### FOOD & BEVERAGE MANAGER

### Court Yard by Marriott,Oranjestad,Aruba | Sep 2000 - June 2005

Directing day-to-day operations
Staff training and coaching and customer service Inventory management
Food/menu planning
Quality assurance
Food storage
Food & Beverage cost control

## **OPERATIONS MANAGER**

El Campo Enterprises Oranjestad, Aruba| March 1993-July 2000

Responsible for organizing planning and conducting tours
Confirm reservations and show times
Verifing the quality of equipment
Selling travels packages
Training

# PURCHASING MANAGER

## Paradise Beach Villas, Oranjestad,Aruba | January 1991 - June 1993

Control purchasing department budgets Maintain records of goods ordered and received Control Storage rooms and containers

## INTERNSHIP AS A STUDENT IN HOTEL MANAGEMENT

Paradise Beach Villas, Oranjestad,Aruba | July 1990 December 1990

# **ACADEMIC HISTORY**

SENA - BOGOTÀ NATIONAL HOTEL AND TOURISM CENTRE Technical in Hotel Administration | 1987 - 1990

# WINSTON SALEM LANGUAGE CENTER

Level conversation 3 Teacher training | Feb 1986 September 1987

# SERVSAFE INTERNATIONAL

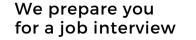
# Instructor & Proctor ServSafe International /2010

National Congress of Tourism Students. Medellin Colombia June 1990

Caribbean Hospitality Training Institute, Supervision Seminar. Oranjestad, Aruba September 1991 Net Pro Aruba

Net Pro Aruba Microsoft Excel 2000 January 17 2001

Net Pro Aruba Micro Software Purchasing module, management course, receipt, distribution and Control of Food & Beverage. Oraniestad. Aruba June 2002 The Aruba Management Training Institute Supervision Skills. Oranjestad, Aruba June 2004 Burger King Foundations of Shift Management. Oranjestad, Aruba October 2009 Net Pro Aruba, Aloha POS System, point of control, and Sales in Restaurants. Oranjestad, Aruba November 2009 National Restaurant Association ServSafe International Food Safety and Handling Course Miami, February 2010 National Restaurant Association ServSafe International Instructor & Management Exam Course Mingel, Rahturation Reputive Training Mexico, September 2010



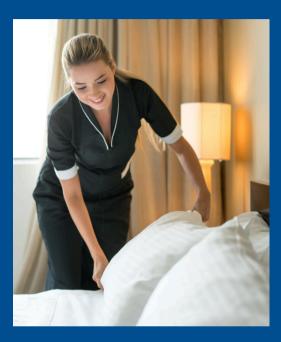
Open a business meeting



Hotel Management









-We are different from others... With us you will learn Spanish.

-You will always have the same teacher

-You will only pay the current month, you will not have to pay 6 months or a year in advance



# Food truck vocabulary

How to serve a customer in the Food & Beverage industry

Food safety









Our company has extensive experience in the Horeca sector, the fast food industry, and the food safety sector, among others, focused on the necessary technical Spanish.

We have prepared students to open a business meeting, present a job interview, or make a presentation on any topic in their field of work.

# Some of our customers:







# **Prices for the USA**

We offer different alternatives that fit your needs.



Teacher + Student US\$250 per month per person

» 2 lessons per week
» 1 hour + 40 minutes
duration of each class
» 16 hours per month

8 classes per month



# **Teacher + 2 Students**

US\$180 per month per person

» 2 lessons per week
» 1 hour + 40 minutes
duration of each class
» 16 hours per month

8 classes per month

Note: All our plans include all the material you may need Prices valid until December 31, 2024

# Prices for Aruba - Europe - Asia

We offer different alternatives that fit your needs.



# Teacher + Student

US\$230 per month per person

» 2 lessons per week
» 1 hour + 40 minutes
duration of each class
» 16 hours per month

8 classes per month



# Teacher + 2 Students

US\$150 per month per person

» 2 lessons per week
» 1 hour + 40 minutes
duration of each class
» 16 hours per month

8 classes per month

Note: All our plans include all the material you may need Prices valid until December 31, 2024

# What do you need to get started?

# Our hours are Monday through Saturday from 6 a.m. - 11 p.m.



 You will have to choose the time that is convenient for you and that is available at the time

 $\checkmark$  Setting the plan to follow

# 🗸 Bank Transfer



Bank: Scotiabank colpatria Account: 474.2000.426 Savings Accout Jairo Galán Salamanca id 79.50.78.75

🗸 Western Union



🗸 Mercado Pago



Note: The transfer costs are assumed by the client, if you pay by credit card there will be an extra charge. Before starting your Spanish process, an appointment will be made via Zoom where we will establish what level of Spanish you are at



You can take Spanish classes with any of these devices, but it is recommended to do so with a tablet or computer







We use the 'Canva' software for all our presentations, which includes audio videos, pdf presentations, etc





