

Quality Management Solution (QMS)

Presentation

Summary



- Overview
- Concept and Logical View
- Benefits QMS Modules
- Business Case

Overview



- 100% Web
- Meets the needs for:
 - site registration
 - site activation
 - site Inspection
 - site audit and certification
- Works from mobile devices
- Ready to work in up to 14 languages

Overview

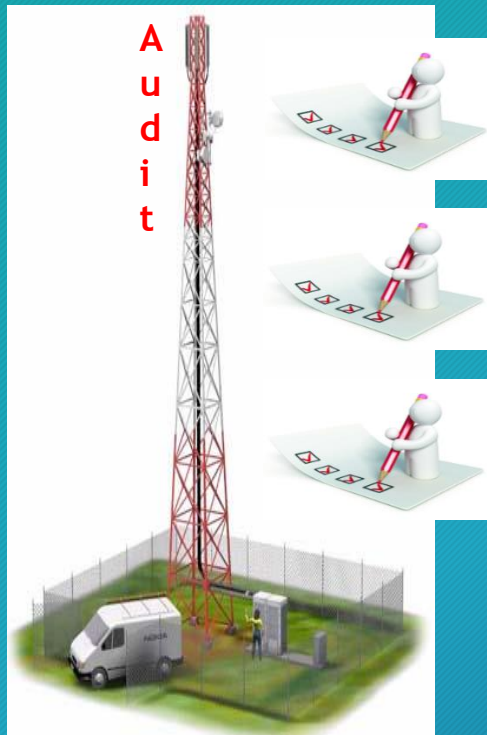


- Evaluates the licensing and Acquisition process
 - Involves clients, auditors and suppliers in the process.
 - Performs auditing and inspection schedules
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- Records non-conformities, photographic evidence and adjustments.
 - Comparative management reports.

Overview



Front office inspection activities



Back office



Quality Area (Schedules
and Reporting Schedules)

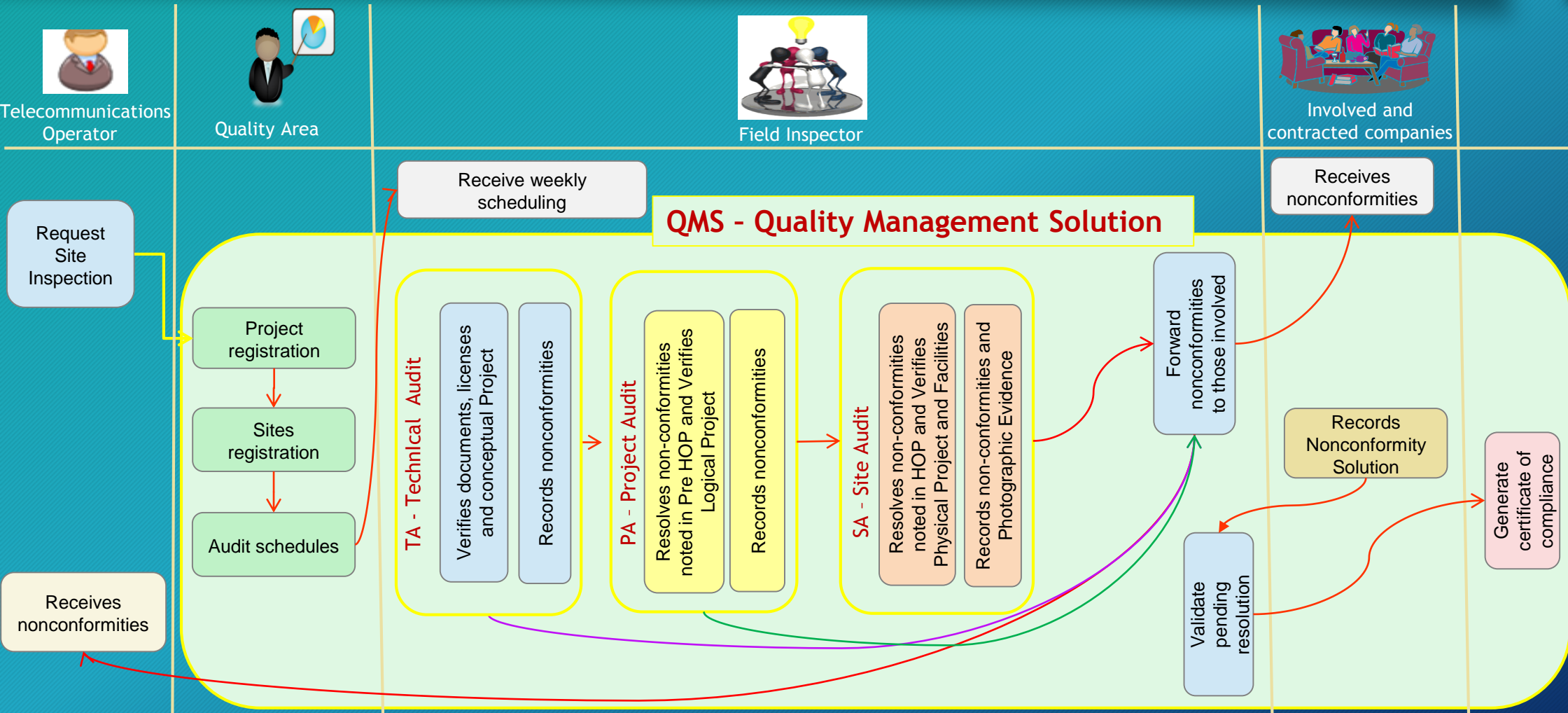


QMS Consolidates
audit information

Audit and management reports



Concept and Logical View



Benefits



Management

Centralized Information

More efficient service, resources and costs

Comparative management reports, with an integrated score that allows establishing a benchmark for all projects.

Dashboard to make agile decisions

Quality / Engineering

Defect management through notification

Registration and Identification of inactive sites

Sites Registration

Schedule control with scheduled visits

Check-in / check-out control of site inspectors

Operational (Field and Backoffice)

Real-time access by Operator and their business partners

Improvement of resources and costs related to the preparation of monthly management reports.

Controls items used in external inspections (labels, cables, etc.)

Low resource and cost operation

QMS Modules



- Customers
- Contacts
- Projects
- Registration of Sites / Types of Sites
- Audit (Technical Audit/ Project Audit / Site Audit)
- Document Management
- Reports
- Graphic Panels (Dashboard)
- Scheduling
- Stock

Quality Management Solution (QMS)



Success case

Success case



- **Our Client**
 - They offers a complete, independent auditing service for inspection of the quality and safety of all development work on mobile telecommunication networks, UK wide.
 - They ensures that sites are constructed in accordance with client design specifications and are built in accordance with the applicable Government guidelines, regulations and industry codes.
- **Our challenge**
 - Provide a solution that is extremely cost-effective, with operational agility in meeting the process steps, Operational agility in the field, involvement of all business partners and management reports.

Success case



- **The Solution QMS**

- VertenSys developed a Web Solution that met 100% of the needs and requirements.
- The System manages all the steps or stages of the inspection and audit process, including scheduling, Telecom Site audits, defect management and management reports.

Before QMS

- Up to 10 days for Backoffice to consolidate each audit / inspection project
- Reasonably high number of backoffice staff to perform schedules, contact auditors, and consolidate audit reports for each audit project
- Slow response time for customers

After QMS

Some Benefits Reached:

- Significant reduction in the consolidation times of Audit reports (**up to 10 days to less than one hour**)
- Elimination of rework in audit projects
- Record of the necessary evidences to the inspection process
- Reduction in the backoffice team, working with **Only 30% of the previous number of employees**
- Centralized real-time information for decision making
- Managerial vision through dashboard
- Interaction with suppliers / contractors through the system
- With the solution developed by VertenSys, our client maintained its existing clients and projects and was crucial to leverage new clients and projects

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Thank you!!

Looking forward for your contact.

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