

OUR SERVICES

Inbound

Customer Service: scheduling appointments, complaints and claims, receiving products.

Outbound

Customer Service: notification of information to the customer.

- ✓ **Telemarketing:** Information on business services, surveys
- ✓ **Telesales:** Sale of Products and Services
- ✓ **Collections :** Collection of different portfolios in Mora



OUR DIFFERENTIATOR

- ✓ **Customer experience**
- ✓ **Qualified Personnel**
- ✓ **Technology:** Call CRM digital mass Platforms, mass emails
- ✓ **advertising:** Digital Guidelines / Analysis and Statistics



SPECIALIZATION

- ✓ We provide outsourced services for business functions and processes.





OUR MAIN CLIENT

Claro!





For more information Contacts



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Unitel Service

