END TO END
ENTERPRISE SOLUTIONS

TeleHealth & Electronic Health Records Solution

INTRODUCTION

End To End's EHR (powered by VSee) is a Platform as a Service (PaaS) that allows for the integration of add-on applications and third party device integration into the main EHR Infrastructure providing an customizable EHR Experience based patient and clinical needs.

- *Multi-organizational\Mutli-tenant EHR application dashboard and Reports*
- *Low-Code \ No-Code customization - Agile & Secure DevOps Processes*
- *AppExchange for readily available SDK and API integration*
- *Security First Approach – HIPAA, NIST 800-53*

Our EHR Platform allows for ease to configure the application by adding custom user-defined fields for reporting and allowing for configuration to be done at the platform level for custom application and device integration.

END TO END
ENTERPRISE SOLUTIONS

FEATURES

Our EHR includes a range of data, including demographics, medical history, medication and allergies, immunization status, laboratory test results, radiology images, vital signs, personal statistics like age and weight, and billing information.

Branded App (iOS and Android)

- Multi-user accounts for the same device
- Sync data from devices to the app via bluetooth pairing
- Manually log data
- Self-scheduling for in-person and Telehealth visit
- On-demand video visits and asynchronous chats
- Web portal access to same features
- A campaign to notify app users to re-enable or create a new account
- Demo accounts
- Multi-language Support
- Integration with 7 types of patient monitoring devices under 4 brands including Apple, Welch Allyn, iHealth, and BodyTrace.
- Add notes to individual readings for clinicians to see

Data Analytics in the Web Portal

- Clinician-defined/override "in range" or "out of range" parameters
- Automate alerts for "out of range"/"high risk" parameters via mobile or email
- Visualization and prioritized list of "high risk" patients
- RPM data recording for billing
- Calculate floating average based on clinician-defined range of data

Data Analytics for Devices in the App

- Real-time data visualization with mouse-over timestamps
- View by day, week, month; chart or tile mode
- Graphic line averages with data zoom-in
- Averages with customizable standard deviation
- Set averages by time of day (morning, evening, etc.)
- Turn on/off functionality to remove "outliers" (high and low) and modify days to average
- Add PHI / security requirements

Migration of Existing Customers

- Currently, in progress with Health Gorilla, a data aggregator partner, to import/export patient data in migration*

Branded Web Portal (for physicians and providers)

- Admin capabilities
- Mass registration to onboard providers
- Add multiple satellite clinics
- Add/remove providers and patients
- Data dashboard
- Master scheduling system for telehealth visits & staffing optimization
- On-demand video visits & asynchronous chats
- e-Payment
- e-Prescribe
- Mobile app access to same features
- Demo accounts
- Spanish language support
- Link to the salesperson (need requirements clarifications)

END TO END
ENTERPRISE SOLUTIONS

Our Platform delivers a patient experience that's second to none. The mobile app includes a health tracker and Video Visit capabilities.

We sincerely appreciate being able for you today.

How would you rate your overall experience with the telehealth visit?
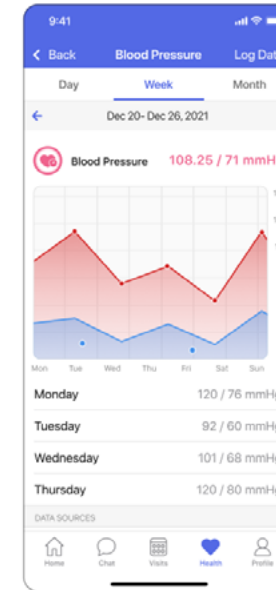
★ ★ ★ ★ ★

Excellent

Submit

ChronicCare 360 by CareConnect Health

An integrated RPM, Chronic Care Management and Virtual Visit app developed for CareConnect Health, one of the largest primary care providers in Georgia. Providers monitor important health data in real time through Pre-programmed mobile devices, such as blood pressure monitors, glucometers, pulse oximeters, HbA1C monitors, and scales to early detect problems and take action before they worsen.

- iOS App Store - ChronicCare 360
- Google Play - ChronicCare 360

Doctor's Care Anywhere

A virtual urgent care app for its new and existing patients currently located in South Carolina and North Carolina. Patients can securely video visit one of its qualified providers from a phone, tablet or computer. The visit is fast and secure, and can be used to treat many common ailments. Any prescriptions are sent to the local pharmacy, and patients have access to the visit summary inside the Doctors Care Patient Portal.

- iOS App Store - Doctors Care Anywhere
- Google Play - Doctors Care Anywhere

My Health Dashboard

Blood Pressure

Manual Data Input
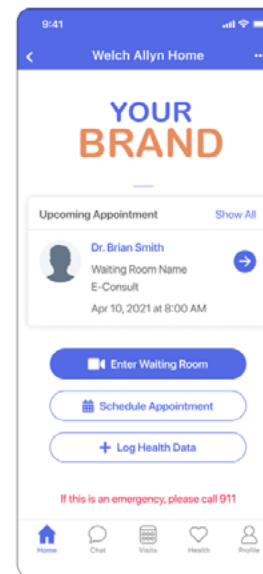
Home Screen Dashboard
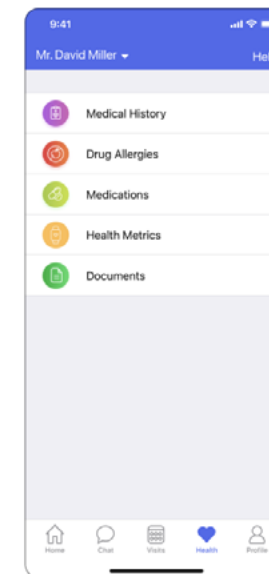
Health Documents

Video Call

END TO END
ENTERPRISE SOLUTIONS

CLINICAL PORTAL

Our user friendly data dashboard provides insights into Daily Clinic Statistics.

Smart Analytics/Insights

- Telehealth Adoption and Utilization Rate
- Patients and Providers Satisfaction via reviews and surveys
- Financial Returns via payments collected, etc.
- In-Person and Telehealth Visit Stats - avg. patient wait time, visit duration, and patient visit drop rate due to technical challenges. It allows Admins to easily analyze data and make informed patient health decisions -e.g. staffing adjustments and workflows improvements

END TO END ENTERPRISE SOLUTIONS
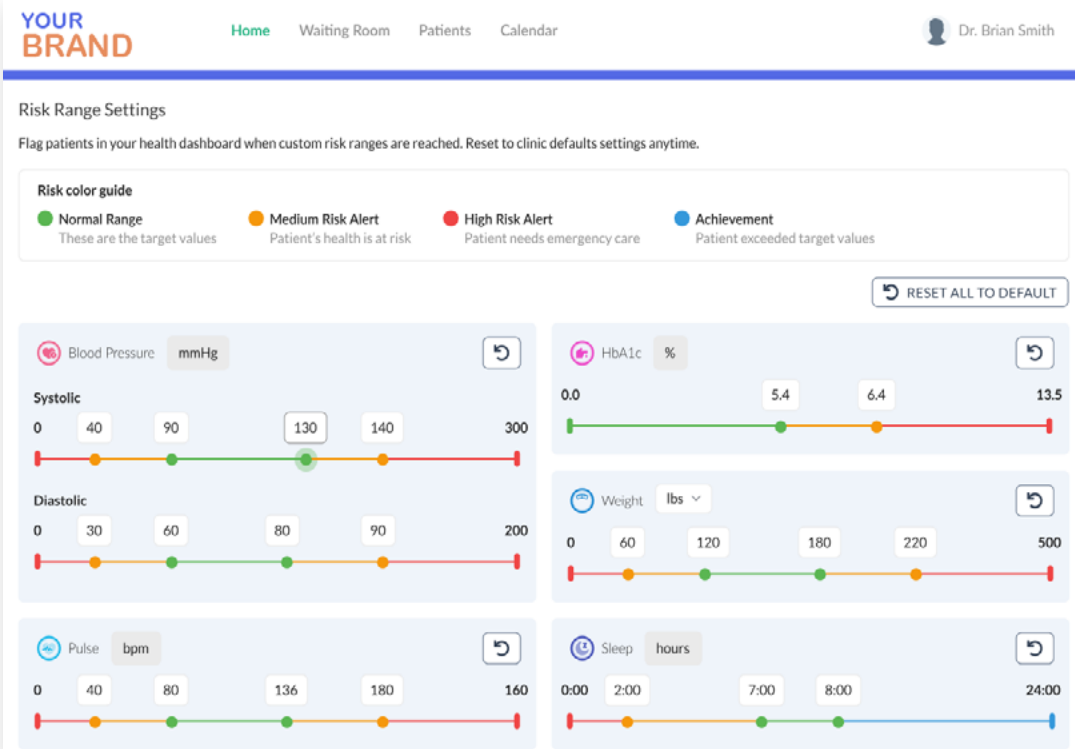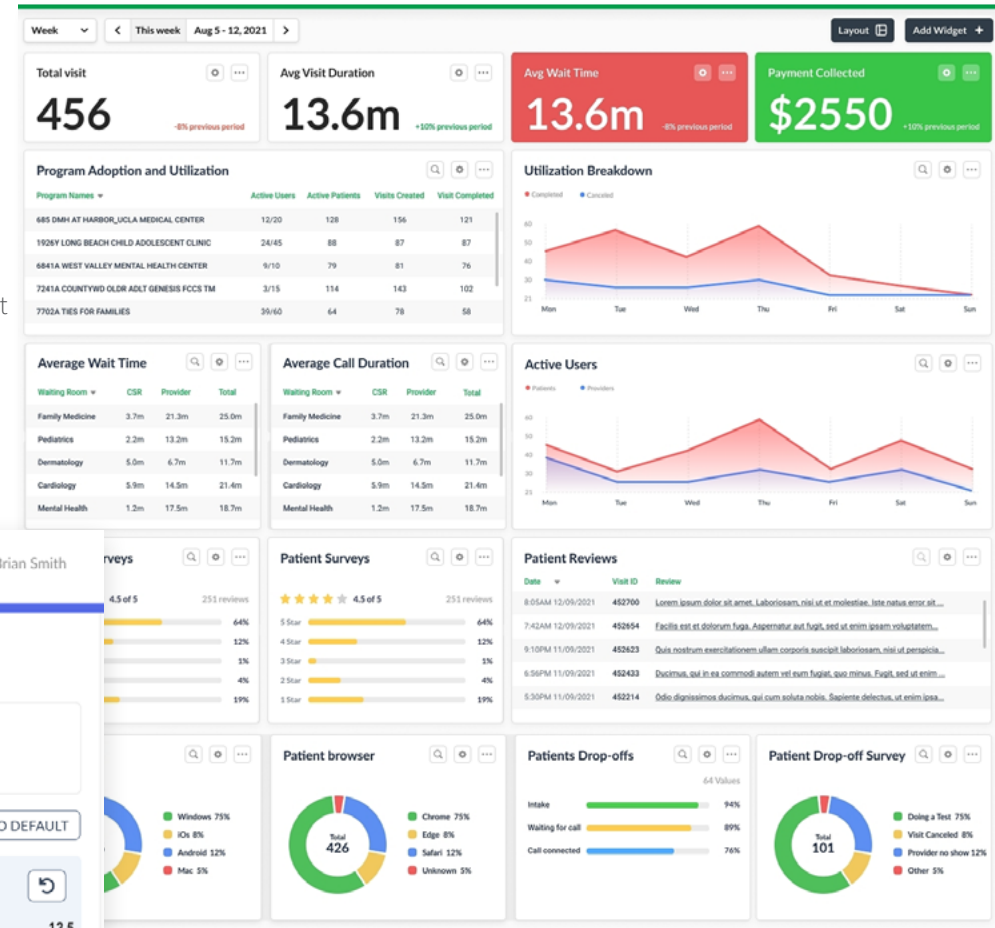
We bring together all the moving parts of a patient visit from pre-registration to post follow-up so it can be easily monitored and conducted in one place.

Smooth Patient Experience with Robust HIPAA Communications

Omni-channel communications on all major platforms including encrypted medical HD videoconference, voice with phone dial-out and dial-in, webchat, and email

Join in family, interpreters, non-clinician team members on-demand

Efficient Team Care Coordination and Call Center Hub

- Patient queue tagging and status updates for team collaboration and on-the-fly care coordination
- Customized intake, consent, rooming, holding, transfers, auto-routing
- Nurse-assisted visits
- Dependent accounts

Provider-Focused Electronic Medical Records

- Customizable templates for faster note-taking,
- ePrescription, patient history, auto-send patient notes, upload documents
- Add-on assessments, customizable patient forms
- Asynchronous econsult submissions & responses

Flexible Scheduling Options

Role-based access and master calendar functionalities to make scheduling with internal and external stakeholders quick and painless; optimize staffing

Optimized Revenue Cycle Management

Eligibility-checking, online copays, invoice generation, payment reconciliation, claims submission and billing

Powerful Practice Management

- Port into a single place secured patient data from EMR, imaging centers, health trackers, continuous device monitoring, etc.
- Create and configure new clinics; monitor revenue and call performance
- Add and remove clinicians to clinics (or send lists to EEC staff for upload)
- Generate or request customized reports for call statistics and performance across programs, service lines, states, contractors, and other variables
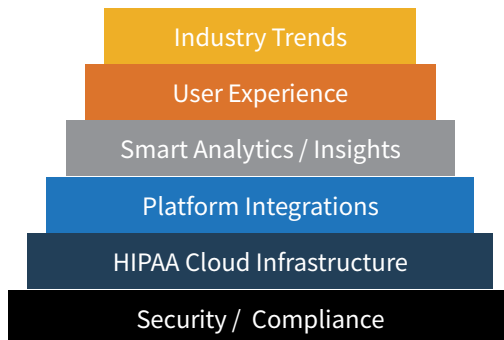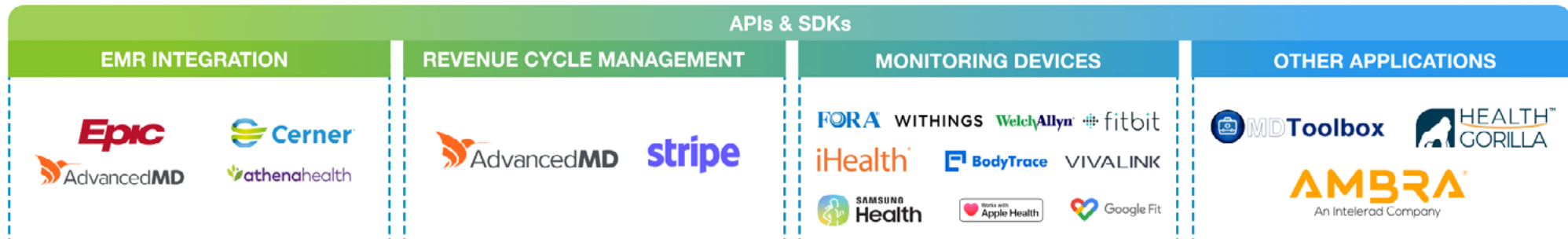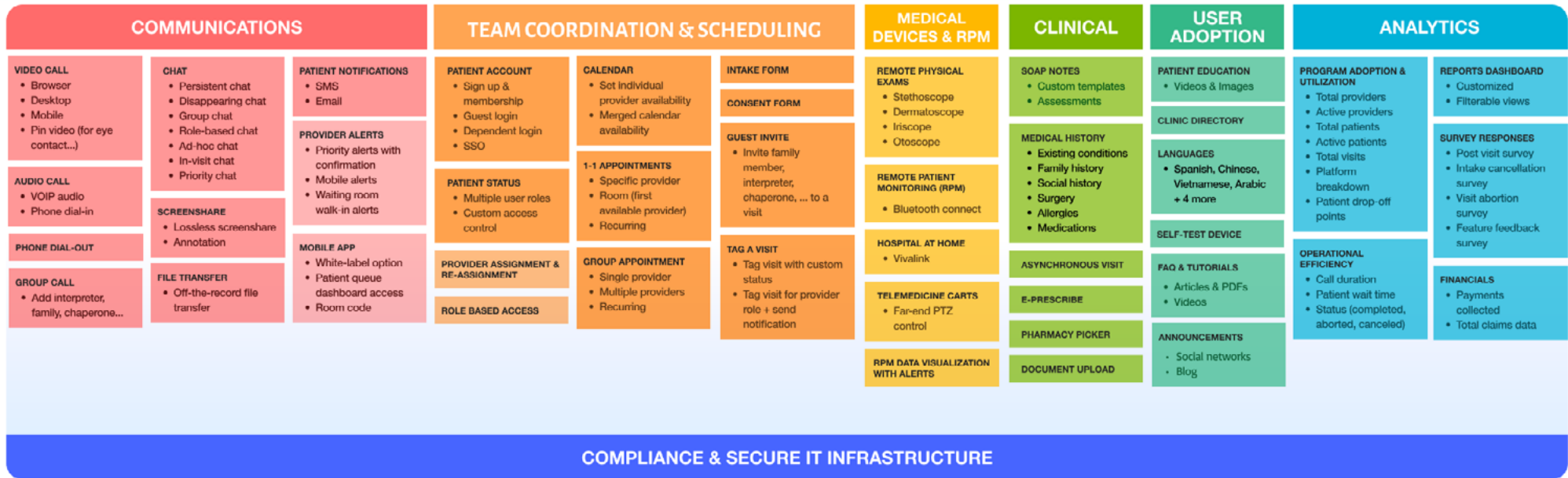
Our Platform is built on 12+ years of healthcare design and engineering expertise to bring patients and providers the best telehealth experience and EHR capabilities.

The above chart shows the range of Platform capabilities across all consumers and clinical functionalities. Each building block can be customized to fit specific service lines, state requirements, use cases, and workflows. Using our APIs & SDKs, easily add only the functionalities you need for an integrated, tailored workflow. It also showcases our partners that we integrate with inside the our environment.

SERVICES

END TO END ENTERPRISE SOLUTIONS

We offer various programs and expert services that allow health systems to expand telehealth capabilities and reduce resource spend

Healthcare Design
Expert custom engineering and design services
MCKESSON
LifeStance HEALTH
Trinity Health
DaVita.

Patient Adoption
24/7 patient troubleshooting and onboarding
vituity
At the heart of better care.

User Training Program
provider and admin onboarding, ongoing training
COUNTY OF LOS ANGELES
LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH
hope. recovery. wellbeing.
OPTUM

Research & Consulting
telehealth and digital medical devices
Quest Diagnostics

Program Management
e.g. chronic care, palliative care, RPM, etc.
AzHHA
Arizona Hospital and Healthcare Association

Clinician Staffing
via VSee physician network This American Doc
OPTUM Serve
VA | U.S. Department of Veterans Affairs

Custom Design and Engineering Services

EEC's strengths are the flexibility of our platform and our ability to work closely with clients to meet their evolving needs. Experience has shown that the right fit solution requires tweaking and adding features post-implementation. EEC's platform allows for easy configuration adjustments and changes post-deployment so clients can continue to grow and adapt to changing market conditions. EEC frequently works with clients to build custom mobile apps, co-develop custom features and to incorporate feedback that improves usability. Functionalities such as remote patient monitoring dashboard, chronic care solution, virtual covid test observation and long covid monitoring, nurse-assisted login workflow, dependent accounts, and super billing were initially developed as custom features for clients.

Patient Adoption Program

24/7 proactive patient tech support for AV troubleshooting and onboarding for seamless patient experience

User Training Program

We provide live webinars, video library, ongoing training for providers and admins

Program Management

We oversee equipment logistics, patient monitoring, staffing, coordination, and management of telehealth programs for chronic care, palliative care, RPM, etc.

Research and Consulting

We offer research and insights into digital health trends, innovative medical devices, new markets

Clinician Staffing Services

This American Doc (TAD) is EEC's physician network and marketplace for hiring telemedicine physicians via a talent-as-a-service model. It allows health systems to easily get health coverage for specialists or to hire an entire virtual or in-person group to cover any staffing gaps. Clients include the Arizona Hospital and Healthcare Association (75+ hospital members, not

including payers and other healthcare organizations) and OptumServe, the government service arm of Optum.

833-720-7770
info@eecomputing.com