



we simplify business
management



about us

we simplify business management to enhance performance and competitiveness, delivering BPO services with our thorough understanding of market trends and clients needs.



time line

2006

*recruitment and
coaching*

*payroll and personnel
outsourcing*

2011

2016

*property
management*

*relocation and
immigration*

2018

2020

*...going
forward...*



our services

we provide highly reliable BPO solutions based on the industry best practices, tailored to meet our clients business strategies and drive their business forward.

BPO services

- payroll outsourcing
- talent resourcing
- recruitment
- coaching
- outplacement
- relocation
- immigration services
- property management



why us?



business management simplified through reliable BPO solutions based on the best industry practices.



information security and data integrity supported by a state-of-the-art technology platform cloud hosted on a ISO 27001 and TIER III certified data center.



performance delivered by an experienced and skillful workforce, conformed by solid-trained professionals.



increased productivity, agility and efficiency, boosted by a continuum process improvement.



faster results supported by a tailored BPO service-offer that meets business tasks and needs.



five good reasons:

- **focus on the core.**
- **state-of-the-art technology.**
- **reliability**
- **increased productivity, and efficiency.**
- **tailored solutions.**



focus
on the core

payroll outsourcing

we simplify business management by allowing our clients to better focus on their main business, through a comprehensive payroll outsourcing with the highest quality standards and tailored to our clients specific needs, regardless their size or industry.

our operation runs on a state-of-the-art technological platform cloud hosted on a ISO 27001 and TIER III certified data center, that assures maximum information security and data integrity standards, with 24/7/365 information backups.



main benefits

1. **focus on the core.**
2. **on-time and exact payments.**
3. **cost-effective solution.**
4. **on-time legal regulations compliance.**
5. **data integrity and information security.**



talent resourcing

we provide an agile and effective solution for -temporarily or permanently- staffing to support business strategy and increase the productive capacity of an organization, without increasing fixed costs on its own.

our service is based on the best industry practices, assuring our clients full reliability on labor law compliance.



main benefits

1. **increased productive capacity.**
2. **fixed-cost to variable-cost shift.**
3. **temporal or permanent solution.**
4. **on-time legal compliance.**
5. **cost-effective solution.**



recruitment

we identify the best talent through an efficient and flexible recruitment and selection process, delivering successful solutions to enhance business agility and competitiveness.

our experience, network and extensive database, combined with our assessment methodology, assures rapid access to highly qualified candidates allowing to match the right individuals to the skill-set required for a given position.



main benefits

1. fast access to highly qualified
2. candidates.
3. effective method.
4. extensive database.
5. wide network.
6. total satisfaction guarantee.



unleash your employees potential

coaching

we support our clients to unleash their employees's potential as the main competitive tool for strengthening leadership and increased productivity and life quality.

our service has been designed in accordance to the industry's best practices and offers INCAE-SUN certified coaches, an ICF accredited program.



main benefits

1. boosted employees potential.
2. better organizational performance.
3. empowered staff.
4. leadership strengthening.
5. sustainable results.



provide new routes

outplacement

comprehensive program to support employees labor transitions, by strengthening their self-confidence and enhancing their competitive skills. Besides the benefits to participants, the company embraces a CSR action that contributes to the organizational climate.

our service has been designed in accordance to the industry's best practices and offers INCAE-SUN certified coaches, an ICF accredited program.



main benefits

- employee
 1. positive approach to laboral transition.
 2. confidence strengthening.
 3. mindfulness to new routes.
- company
 1. better organizational climate.
 2. motivated workforce.
 3. CSR action embraced.



relocation

we offer relocation services for corporations and individuals, providing the peace of mind required when transferring personnel to a new country. The service is given on a local-culture basis, giving practical tools for a quick pass into the Costa Rican customs. Housing, moving, school searching support, and others, are offered as a complementary service for our clients.



main benefits

1. **agility and simplicity.**
2. **single point of contact.**
3. **peace of mind for expats.**
4. **better cultural adaptation.**
5. **cost-effective solution.**



worry-free paperwork

immigration services

we offer the complex immigration paperwork ensuring each application is in compliance with the process requirements, providing end-to-end follow up with the corresponding authorities.

our services

1. permanent residence.
2. temporary residence.
3. citizenship.
4. change of condition.
5. documentary services.
6. consular services.
7. relocation services.



main benefits

1. worry-free paperwork.
2. end-to-end follow up.
3. on-time legal compliance.
4. agility and experience.
5. cost-effective solution.



real estate management

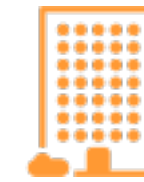
we offer our extensive experience and market knowledge to identify improvement opportunities that enhances the tenancies managed by us.

our services

commercial plazas management: our commercial plazas management is based on prevention. We provide a close attention to detail and deliver fast solution to sudden issues.

investment vehicles: we provide and manage investment vehicles, to make it easier to our clients purchasing and managing properties.

real estate negotiation: we represent our clients in land or property negotiations with confidentiality, for convenient and profitable real estate transactions.



main benefits

1. **attention to detail.**
2. **service focused on prevention.**
3. **confidentiality.**
4. **experience and market knowledge.**
5. **cost-effective solution.**

csr



to achieve the challenge of more opportunities for everyone, wider social and labor inclusion, and strengthening the Country's workforce, we joined forces with UNHCR to push the employability of one of society's most vulnerable segments, Costa Rican refugee population.

through this inclusion effort we provide our knowledge and experience to match the recruitment needs of the business community to the UNHCR's employability offer.



**award
living integration**



aware of the need for responsible use of the natural resources, our staff contributes to reduce the ecological footprint on the planet through simple sustainability actions, mainly focused on energy saving and solid waste recycling.



we support los niños pintan para los niños -kids painting for kids- a non-profit association founded in 2005 to improve the condition of children at social risk.

in recent years this association has given money donations to the National Children's Hospital, the Childhood Cancer Association and several schools and foundations dedicated to the children's welfare.



accreditations



organizational and individual accreditations enables access to the latest market trends and to the industry best practices, as well as a wide contact network.

our location



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